

# CONNECTING HOSPITALITY SYSTEMS

## to Drive Loyalty

The Hapi Integration Platform is the leading platform for fast and cost-effective connectivity between hotel technology systems, providing companies access to critical guest and transactional data by exposing event streams and transactional APIs at scale.



### Standardize data across your business

Unlock guest and transactional data that is traditionally stored in silos and inaccessible by above-property decision makers. Centralize and normalize data from on-premise and cloud solutions by consolidating data feeds into a single API.



### Accelerate innovation

Don't spend your valuable time reinventing the wheel. With Hapi, you can leverage pre-built integrations with nearly all industry leading Property Management Systems, as well as a continually growing marketplace of today's most innovative solutions providers, to transform your business.



### Collaborate with expert hospitality technologists

Hapi's accelerator tools provide standalone value, but their true potential in your environment is unlocked with our expert Professional Services team. Collaborating with hotel companies, we tackle data challenges to enhance guest, employee, and owner experiences. With a proven track record of successful deployments and a commitment to ongoing support, Hapi ensures that our solutions evolve alongside our clients' strategies and initiatives, driving sustained success and differentiation in the competitive hospitality landscape.



## KEY BENEFITS

- Expose realtime PMS events to hospitality systems and CRM
- Guest folio and stay history repository
- Multi-PMS data normalized for event streaming
- Financial Transaction Audits
- PMS migration support
- Feed your Data Lake or EDW
- Leverage real-time APIs to replace batch sends
- Ability to operationalize legacy PMS data

# Hapi Integration Platform

The data hoteliers need to differentiate their guest's experiences and drive brand loyalty remains stored in silos and not shared across the corporate tech stack, often inaccessible by above-property decision makers.

The Hapi Integration Platform helps hotel companies innovate faster by removing integration and deployment challenges, providing a secure, streamlined API framework that allows technology providers and hotel companies to access their critical data with little to no development work.

Access data such as:

- **Reservations Data:** Includes guest details, associated profiles, dates, accommodation details, rates and charges, booking source, payment information, and reservation status.
- **Guest Information:** Includes name, contact details, stay history, preferences, loyalty program information, special requests, and billing information.
- **Block Data:** Includes group information, block dates, rooms allocations, room rates, special rates or pricing arrangements, contractual terms, etc.
- **Financial Transactions:** A collection of financial postings with their attributes, such as business date, transaction code, and revenue type.
- **Folio Details:** A collection of invoice attributes and financial postings associated with an invoice ID, used to display charges to guests.

## PLATFORM PARTNERS



100+ OTHER SYSTEM INTEGRATIONS

## Centralize Data Across Your Portfolio.

Reduce time spent on systems integrations, installation, and data mapping so your teams can access the information they need to drive revenue and guest satisfaction.

REQUEST A DEMO: [hapicloud.io/contact-us](https://hapicloud.io/contact-us)

